



Knox College Residence Meal Plan Terms and Conditions - 2024/2025

Food Services

Our mission is to provide a wide range of affordable, sustainable, and nutritious food options through excellent service, commitment to our environment and the celebration of food to reflect our diverse community.

Food Services is committed to enhancing the overall student experience within the dining hall and developing food standards and campus wide initiatives such as a commitment to local food purchasing, a bottled water free campus, waste management and compost programs, and working with food rescue partners within our downtown community.

Where Your Meal Plan Dollars Go

Your non-refundable Residence Meal Plan represents a commitment to spend a predictable amount of funds in the dining hall, and other facilities connected to the program, over a specific period.

In return for this commitment to spend the Food Services team plans the annual program, hours of operation, staffing levels and corresponding services. The meal plan funds contribute to associated costs, such as but not limited to, labour, cost of food, equipment and facility maintenance and utilities.

The meal plan does not include an overhead fee by way of a contribution to these costs; instead, each menu item purchased is priced containing a contribution.

Meal Plan Terms & Conditions Acknowledgement and Acceptance

Prior to activation of your meal plan all residents are required to review and acknowledge the Meal Plan Terms & Conditions, included as part of the Knox College Occupancy Agreement. Upon acknowledging and agreeing to these terms and conditions in the StarRez Housing Portal, you agree to all the terms and conditions of the Knox College Meal Plan Agreement.

Dietary Accommodation

Residents with dietary needs, including but not limited to those with health concerns, religious or cultural traditions, are encouraged to complete our [Dietary Restrictions – Self Declaration](#) form in advance of their arrival.

The Food Services culinary team will work directly with the student to determine and agree on how best their needs can be accommodated.

Knox College Meal Plans

Meal Plans are mandatory for Knox College Residents and are referred to in this agreement as the Residence Meal Plan (Meal Plan).

Accepting a placement in the Knox College Residence is an automatic acceptance of a Residence Meal Plan and all the terms and conditions therein. All costs and fees associated with the mandatory Residence Meal Plan are included in the Occupancy Fee.

Meal plans are declining balance with all residence Dining Dollars loaded onto your [TCard](#) at the beginning of the year, and, like a traditional debit account, residence Dining Dollars are deducted from your meal plan account when you make your food purchases.

Meal Plan Options

There are three meal plans to consider before selecting your preferred option. The only difference between each plan is the amount of residence Dining Dollars included within the plan.

- **Plan A – \$6270.00**
- **Plan B – \$6800.00**
- **Plan C – \$7330.00**

It is important to note that whether you choose Plan A, B or C, having enough Dining Dollars for the entire academic year depends on your eating habits and budgeting. Meal Plan holders who use all their Dining Dollars before the end of the academic year can purchase additional funds using [E Accounts](#) (refer to section 4.).

PLAN A	Term 1	Term 2	Total
Dining Dollars	\$3010.00	\$3010.00	\$6020.00
TBucks	\$100.00		\$100.00
CIF	\$150.00		\$150.00
Total	\$3260.00	\$3010.00	\$6270.00

PLAN B	Term 1	Term 2	Total
Dining Dollars	\$3275.00	\$3275.00	\$6550.00
TBucks	\$100.00		\$100.00
CIF	\$150.00		\$150.00
Total	\$3525.00	\$3275.00	\$6800.00

PLAN C	Term 1	Term 2	Total
Dining Dollars	\$3540.00	\$3540.00	\$7080.00
TBucks	\$100.00		\$100.00
CIF	\$150.00		\$150.00
Total	\$3790.00	\$3540.00	\$7330.00

The **Dining Dollars** portion of the meal plan is available for the following purposes:

- To purchase tax exempt food and beverages, (as per Canada Revenue Agency (CRA) regulations), at both the [New College Dining Hall](#) or the [Chestnut Dining Hall](#)
- Meal Plan holders may also use Dining Dollars to purchase a variety of food and beverage items from participating retail food service outlets across the U of T St. George campus.

TBucks

Each meal plan includes a preloaded amount of TBucks. TBucks is a common form of currency accepted across campus. They can be used to purchase products at participating locations, or for textbooks and payment for printing and photocopying on campus. Additional TBucks can be purchased by anyone in possession of a TCard for use on the U of T St. George and Scarborough Campuses ([TBucks Policy](#)). TBucks purchases are subject to applicable taxes.

The **Residence Capital Improvement Fund (CIF)** is a non-refundable fee used for capital investments that directly enhance the residence dining experience, facilities, environment, and equipment. It is an upfront fee deducted directly from your meal plan at the commencement of Term 1.

All meal plans are portable, providing the opportunity to purchase food and beverage items from the New College and Chestnut Dining Halls and participating food service retail outlets across campus, such as the Robarts, MSB and Sidney Smith food hall locations. Visit the [Where to Eat on Campus](#) for a list of participating locations.

Terms and Conditions

1. Participation in a tax-exempt meal plan is part of the residence occupancy agreement and is mandatory.
2. Residents must present their TCard at the time of purchase and declare to the Food Services cashier their wish to use Residence Dining Dollars to make a purchase. A TCard should be treated as a credit/debit card and kept in a secure location. Any funds used between the time a TCard is lost/stolen/destroyed and reporting of the loss will not be refunded.
3. The full year of funds will be loaded onto the resident's meal plan account prior to move-in. **Residents are responsible to budget accordingly.** A Meal Plan Budgeting Calculator is available on the Food Service website. [Food Services at University of Toronto Budget Calculator](#).
4. Changing or topping up a Meal Plan
 - a. Residents with Plan B or C who determine that a smaller plan would better suit their needs will have up to **October 31, 2024**, to change their original selection. Residents with Plan A or B who determine a larger plan would better suit their needs will have up to **October 31, 2024**, to change their original selection. No changes are permitted after **October 31, 2024**.
 - b. Residents who determine they need additional residence dining dollars during the academic year can add funds to their account – referred to as a “top-up”. Additional Dining Dollars can be purchased using [E Accounts](#).
Dining Dollars top-ups are subject to the Knox College Residence Meal Plan Terms and Conditions – 2024/2025, including carryover limits.

5. Carryover

The Meal Plan is a requirement of the residence occupancy agreement, and all residents are encouraged to participate and fully utilize their meal plan. For those residents who do not use all their Tax-Exempt Residence Dining Dollars prior to the end of the academic year, a limited carryover is permitted. Eligible carryover funds will be transferred to Food Services **Campus Flex Dollars** account. Each Meal Plan has a Dining Dollars carryover limit.

- a. Dining Dollars Carryover Limits
 - Plan A \$300 less \$50 administrative fee
 - Plan B \$450 less \$50 administrative fee
 - Plan C \$550 less \$50 administrative fee
- b. All carryover transactions are subject to a \$50 Administrative Fee
- c. Carryover amounts within the limits for each plan will be automatically transferred to Campus Flex Dollars after the end of the academic year for use in the summer and/or following academic year(s)
- d. Meal plan balances with \$50 or less will not qualify for a refund or carryover.
- e. No refunds on remaining Dining Dollar balances that exceed the carryover limits.

6. For residents who withdraw from residence early in accordance with Knox College Residence Occupancy Agreement, the following will apply:
 - a. Refunds are limited to the Residence Dining Dollars portion of the meal plan.
 - b. No refunds on the CIF or TBucks portions of the meal plan.
 - c. Prior to December 1st
 - Refunds are calculated subject to a 30-day minimum charge and a pro-rated charge per day from the meal plan commencement date past the first 30 days to the withdrawal date, or amount spent, whichever is the greater, up to a refund maximum of 50% of the allotted Term 1 residence Dining Dollars.
 - Term 2 – Refund of residence dining dollars minus any overspend of the Term 1 Dining Dollar allotment.
 - Refunds incur a \$50.00 administration fee that will be deducted from the refund amount.
 - d. December 1st to end of Term 1
 - After December 1st Term 1 is deemed complete - no refunds of unspent Term 1 residence Dining Dollars.
 - Dining Dollars spent over the Term 1 allotment will be deducted from refunds of Term 2 Dining Dollars.
 - Refunds incur a \$50.00 administration fee that will be deducted from the refund amount.
 - e. Commencement of Term 2 to March 1st
 - Term 1 is deemed complete - No refunds of unspent Term 1 residence Dining Dollars.
 - Term 2 refunds are calculated subject to a pro-rated charge per day based on the commencement date of Term 2 to the withdraw date, or amount spent, whichever is greater, up to maximum refund of 50% of the Term 2 Residence Dining Dollars allotment.
 - Refunds incur a \$50.00 administration fee that will be deducted from the refund amount.
 - f. After March 1st
 - No refunds issued. Carryover policy will apply.

Campus Flex Dollars

Eligible carryover funds (refer to section 5., Carryover) are transferred to Food Services Campus Flex Dollars at the completion of Term 2, April 30, 2025, and can be used to purchase food, beverage, and other items at participating Food Services locations. Campus Flex Dollars are loaded onto the meal plan holders TCard for purchases beginning May 2025. Campus Flex Dollars are refundable with proof of withdrawal from the University of Toronto, St. George campus, or academic completion. Refunds incur a \$50.00 administration fee and will be deducted from the refund amount. Balances of \$50.00 or less do not qualify for a refund. Campus Flex Dollar purchases are subject to applicable taxes.

Meal Plan Key Dates

1. Meal Plan Commences: August 25, 2024.
2. Term 1 commences at Chestnut and New College Dining Halls, with breakfast service on August 25, 2024
3. Meal Plan options - want to alter your original selection? - cut-off date: October 31, 2024.
4. University Winter Holiday Closure: December 23rd, 2024, to January 3rd, 2025, inclusive.
5. Residence Dining closes after dinner service on December 22nd, 2024.
6. Term 2 commences on January 4th, 2025.
7. Meal Plan End Date April 30th, 2025.
8. Meal Plan Carryover Funds – The qualifying amount is transferred to Campus Flex Dollars at the completion of Term 2 – transfers are completed on or before May 8th, 2025.

*Dates subject to change

Additional Resources

Check your meal plan balance [here](#)

Meal Plan Calculator [here](#)

TBucks/TCard FAQ [here](#)